

Pearl Mist Committed to Safe and Healthy Travel

Health and safety remains our top priority as we prepare for the upcoming cruise season. Our COVID-19 Operating Protocols will remain in place and will continue to be adapted. The risks of COVID-19 remain significant, but vaccines, tests, masks, medical staff, and cleaning requirements are all effective tools in slowing its spread. Pearl Seas Cruises communicates with all guests as their cruise approaches and operating needs are adapted.

COVID-19 Vaccines

Guests will be required to show proof of COVID-19 vaccination and complete a pre-embarkation health declaration certifying their vaccination status. Guests and crew are required to be fully vaccinated against COVID-19. A person is considered fully vaccinated if they have received the full regimen of doses required by the vaccine manufacturer.

COVID-19 Testing

All guests embarking on a cruise with Pearl Seas Cruises must take a COVID-19 test as part of the boarding process. Tests will be conducted on the day of embarkation or upon check-in at the pre-cruise hotel (if applicable). Testing is conducted using antigen test kits and takes approximately 15 minutes to produce a result. Pearl Seas Cruises also recommends pre-travel testing no more than 3 days prior to travel.

Onboard Medical Center

The Pearl Mist carries a Certified Medical Officer and has quarantine/isolation rooms available. Pearl Seas Cruises has partnered with Vikand Solutions to provide medical services, including COVID-19 testing and coordination with medical facilities in ports of call.

Masks

Pearl Seas Cruises is requiring masks while indoors in public spaces, unless seated and actively eating or drinking. Guests will be advised on the latest mask requirements as their cruise approaches and as public health guidance changes.

****Pearl Seas Cruises COVID-19 operating protocols are subject to review and change at any time. This includes the possibility that these requirements be modified for operation based on the region travelled. These policies do not eliminate the risk. They are designed to reduce risk and slow the spread of illness by removing known transmission sources, increasing awareness, and speeding response time.**

SAFECRUISE™

American Queen Voyages™ has introduced SafeCruise, our enhanced set of health and safety protocols. SafeCruise is our commitment to our guests' safety and security throughout the entire cruise experience, and features pre-boarding, boarding and onboard processes to enhance health and safety.

VACCINATIONS

- COVID-19 vaccination is required for all guests and crew for all sailings.
- Vaccination documentation will be requested and must be provided prior to boarding.

PRE-BOARDING & TESTING

- Guests will check in at the pre-cruise hotel stay on the day prior to embarkation. At this time, all guests will complete additional health screening questions.
- River guests (*American Queen®*, *American Duchess®*, *American Countess™* and *American Empress®*) must provide proof of a negative COVID-19 PCR test within three days of the embarkation day.
- Lakes & Oceans and Expedition guests (*Ocean Voyager™*, *Ocean Navigator™* and *Ocean Victory™*) must provide a negative COVID-19 PCR test within two days of the embarkation day. If guest received eligible COVID-19 booster shot, guest may provide a negative COVID-19 PCR within three days of embarkation.

EMBARKATION & DISEMBARKATION

- Luggage will be disinfected before it is brought on board and when it is removed from the vessel.
- When guests arrive at the gangway, they will be temperature screened.
- When the gangway is in use, sanitation will occur every half-hour.

GUEST ACCOMMODATIONS

- Prior to guest arrival, staterooms and suites will be thoroughly cleaned and disinfected with hospital-grade EPA-approved solutions.
- Guest staterooms and suites will be cleaned and disinfected twice-daily.
- Multi-purpose disinfecting wipes will be made available for all guests to carry and will be placed in all guest accommodations.

PUBLIC SPACES

- Every space undergoes enhanced anti-microbial disinfection with medical-grade EPA-approved solutions.
- Twice-daily antiviral sanitization will occur in all public and crew spaces along with overnight sanitization.
- Additional hand sanitizing stations with an alcohol-based sanitizer will be placed strategically throughout the ship.

MASKS & FACE COVERINGS

- Masks will be required during the embarkation process and while riding on our shore excursion motorcoaches.
- Masks will be provided (one per guest) in each guest stateroom and suite and additional masks will be available upon request.
- Masks are not required onboard, unless mandated by governments and municipalities.

CREW MEMBER STANDARDS & PRACTICES

- Crew will undergo regular temperature checks and daily health monitoring.
- Crew will follow proper hand washing techniques.
- Crew are trained on all health and safety preventive measures.

FOOD & BEVERAGE

- Crew will sanitize all frequently touched surfaces in restaurant areas hourly.
- Crew will sanitize all back-of-house areas such as pantries and office areas.
- Sanitizing Logs will be accurately maintained, and records kept on file.
- All tables, chairs and counter tops will be sanitized on the hour — or when vacated by the guest, whichever comes first.

- All table items will be removed each time a table is vacated. All crockery, glassware and cutlery will be washed even if unused.
- Menus will now be single-use paper printed and be discarded after each use.

SHORE EXCURSIONS

- All bus seats, windows and handrails will be sanitized with an EPA-approved solution each day before the first guests arrive.
- Stepwell handrails, seat handrails and seats will be cleaned after each service and sanitized every hour.
- The bus restrooms will be sanitized with an EPA-approved solution after each use and several times per day beyond that.
- Liquid hand sanitizer dispensers will be available at the motorcoach doors for all guests.
- Masks are required on shore excursion motorcoaches.

MEDICAL RESOURCES

- Licensed medical personnel will be on board and available throughout the voyage.
- Every vessel is equipped with PCR Testing capabilities on board should anyone present COVID-19 symptoms while on the vessel.
- We have formed partnerships with professional medical facilities in every port we visit so that you will be cared for wherever and whenever it is needed.

SHARED RESPONSIBILITY

- Wash your hands often with soap and warm water for 20 seconds. Use alcohol-based sanitizer when soap is not available.
- Cover your nose and mouth when you cough or sneeze and be sure to cough or sneeze into your elbow if a tissue is unavailable.
- Avoid touching your eyes, nose and mouth.
- Avoid personal contact with others such as handshaking or sharing cups, glasses or utensils.



For more information, visit [AQVoyages.com](https://www.aqvoyages.com)

SafeCruise policies are subject to Federal, State and Local rules based on current regional conditions and may be modified without advance notice to adhere to local guidelines.

TRAVEL PROTECTION | PROTECT YOUR CRUISE WITH TRAVEL INSURANCE

Life's unexpected circumstances can compromise your vacation plans, but you don't have to compromise your investment. American Queen Voyages has paired with **Arch RoamRight®** to offer travel protection plans to cover your vacation investment.